

Frequently Asked Questions

How do I navigate the technology?

We have put together a short technology tour video to show how you can explore the virtual environment, participate in sessions, access the exhibit hall, and interact with other attendees. [Click here to watch.](#)

How do I login to the event?

You will be joining our virtual event via your NAWBO profile. Visit www.nawbo.org and login to. You will see a button at the top of the page that says “Enter WBC.” Click this button to enter the event.

You can also login to your NAWBO profile via the [WBC Event Site](#). Once the event is live, a link will appear at the top of the WBC Event Site which will take you to your profile so you can login and enter the event.

You will also receive an email each day with a link to login to your NAWBO profile and enter the event.

How do I join sessions?

You will access all sessions (keynotes, breakouts, workshops, etc.) and recordings of previous sessions you may have missed, from the Auditorium within the virtual environment. Once you login to the platform you will have access to the exhibit hall, auditorium, and networking chat. [Watch our tech tutorial video](#) for a visual tour of the event and to familiarize yourself with the environment.

Where do I go for networking?

We have crafted multiple opportunities for you to network with other attendees and sponsors. Join the event networking chat between sessions and during designated networking times, participate in a facilitated networking session, and interact with sponsors and exhibitors during EXPO hours.

View the agenda [here](#) to find out more about available networking times. Join the facilitated networking sessions as you would join any other session, from the Auditorium within the virtual environment.

When is the UPS meeting for new members and first-time attendees?

Our first-time attendee event sponsored by UPS is always well attended and a highlight of the conference! This event is being hosted on Thursday, September 17, 2020 from 3-4pm EDT. [Register here.](#)

My schedule won't allow me to join some sessions, will these be available after the Event?



Yes! All sessions will be recorded and available for re-watch through October 31, 2020. To access them, enter the auditorium, click on the screen, then click on the recorded sessions tab. Additionally, sponsor booths and resources will also be accessible until October 31, 2020.

How long are sessions available?

Recorded sessions will be accessible through October 31, 2020.

How long are exhibit booths available?

Booths will be accessible through October 31, 2020. You can download resources and access contact information for booth reps through the deadline.

How does the matchmaking work?

Visit the NAWBO Supplier Diversity booth to participate in matchmaking during the following windows:

- Tuesday, September 22, 4:00 - 6:00 PM EDT
- Tuesday, September 29, 5:00 - 5:45 PM EDT

During these sessions, conference attendees can learn more about participating companies available for matchmaking. Each company will staff their chat room with a supplier diversity expert during these two windows. Visit a participating sponsor's booth to learn more about their supplier diversity needs. If for some reason a rep isn't available, leave a chat message with your Name, Email, and Phone Number and a representative will follow up with you.

Attendees can expect to learn more about what these organizations are looking for in businesses and bids. These organizations will also offer 15-20 minute sessions during the weeks immediately following the conference to continue conversations.

What is the difference between the main conference and the post conference content?

The main event takes place between September 21-23. The post conference content will take place on September 24, September 29, and October 1. The biggest difference between the two is that the post-conference content days are a bit less scheduled and meant to supplement and support the content delivered during the first part of the conference.

What are "live" days?

The virtual event environment will be accessible until October 31. During this time attendees will be able to enter the space, visit exhibit booths, download resources, and watch recordings of previous sessions.

On Live conference days, attendees will be able to watch live sessions, connect with one another via chat or video calls, and visit exhibit booths staffed with reps also available for chat. The following days are "live" conference days:

- Monday, September 21

- Tuesday, September 22
- Wednesday, September 23
- Thursday, September 24
- Tuesday, September 29
- Thursday, October 1

What happens on days that are not live?

On non-live days, you can access the virtual event environment, watch recordings of previous sessions, visit exhibit booths, and download their resources. There won't be any live sessions and you won't be able to interact with other attendees or booth reps.

How do I earn points? Why should I try?

Earn points throughout the event by engaging with the content, completing your profile, reaching out to other attendees, and visiting exhibitor booths. Get bonus points for visiting Presenting through Bronze sponsor booths and downloading a resource!

Every point you earn is an entry into a raffle for some very exciting prizes including a Dell XPS Laptop, Southwest flight vouchers, Amazon gift cards, Lancome Glam boxes, and more!

Our event platform automatically tracks your points and the biggest earners will be listed on our leaderboard.

How do I win prizes?

Win prizes by earning points via the in-environment game. Every point you earn gets you an entry into a raffle drawing. Raffles will be each live day via Facebook Live at the following dates and times:

Monday, September 21	4:05 PM EDT
Tuesday, September 22	4:45 PM EDT
Wednesday, September 23	6:20 PM EDT
Thursday, September 24	4:00 PM EDT
Tuesday, September 29	5:45 PM EDT
Thursday, October 1	5:45 PM EDT - Institute Raffle Grand Prize: Tory Burch Bag

To participate, head over to the [NAWBO Facebook page](#).

How do I enter the Tory Burch raffle?

Make a donation to the NAWBO Institute to win exciting prizes!

To enter the giveaway make a donation to the NAWBO Institute. Each level of donation gets you a specified number of raffle tickets:

- 1 ticket for each \$25 donation
- 5 tickets for each \$100 donation
- 10 tickets for each donation over \$250

The Grand Prize is a Tory Burch Gemini Link Canvas Top Zip Tote bag, sponsored by Bank of America.



Second Place prize is a set of seven gorgeous, stylish, NAWBO scarves from Suzanne Pease.

[Click here to donate.](#)

What is happening via FB live? How do I access it?

The excitement continues on our Facebook Live! We will be doing some recaps, a-ha moments, maybe some special guests, and definitely some awesome prizes. Tune in throughout the program at the [NAWBO Facebook page](#).

Do I need to download any software to join?

No, all you need is a computer and access to the internet.



Do I need a webcam or other special equipment?

A camera will allow you to get the most out of the networking component of the event but you can still meet with other attendees without one.

Who do I contact if I have technology issues on the day of?

Send an email to nawbowbc2020@vfairs.com for any technical assistance

What is the event #hashtag?

The event hashtag is #NAWBOWBC, use it on social channels to let us know you're out there! Snap a photo in our virtual photobooth and share via Instagram and Facebook for a chance to win an Amazon gift card!

What is the Virtual Photo Booth?

We are so excited to bring you our virtual photo booth! Snap some photos and share via social media. Be sure to use #NAWBOWBC in your posts for a chance to win an Amazon Gift card! [Click here to enter the booth.](#)